Technical Bulletin

Symmetry^{TM} (180107)

Introduction

This has been released to provide the following:

- FP 125153 – Microsoft cumulative patch breaks Symmetry (180107)

After applying the latest windows patches that resolves the Meltdown and Spectre CPU flaws, Symmetry services will fail to work correctly. This is due to a problem with the patch that requires a change to the DCOM authentication level. The attached executable will change the authentication level to enable the Symmetry services to run correctly with the Microsoft patch applied.

Patch Installation

For: Symmetry v7.x and v8.x (not required on Symmetry Web Server)

On the Symmetry server and all clients (You can also run on a NVR 7.0.1 only) do the following:

a) Stop any Symmetry services running on this machine

b) Run DCOMAuthentication.exe

c) Restart the Symmetry services